

QUALITY



POLICY

We at **CERTIFICATION AND INSPECTION BODY, BHARAT PETROLEUM CORPORATION LIMITED** are fully committed to meet our customer expectation by providing transparent, Impartial and independent certification and Inspection process

It is therefore our policy to:

- **COMMITTED TO PROVIDE CERTIFICATION AND INSPECTION SERVICES** to its customers in transparent, impartial, and independent manner maintaining confidentiality and **ENSURING OBJECTIVITY OF CERTIFICATION AND INSPECTION ACTIVITIES**
- **STRIVES FOR CONTINUAL IMPROVEMENT** in certification and Inspection activities
- **CONTINUOUSLY IDENTIFY, MINIMIZE OR ELIMINATE THE POTENTIAL CONFLICT OF INTEREST** in the certification and Inspection activities
- **ENSURE THAT CERTIFICATION AND INSPECTION ACTIVITIES COMPLIES WITH THE REQUIREMENT OF IQCM AND OTHER RELEVANT MANUALS**
- **ENSURE THAT ALL PERSONNEL ARE COMPETENT AND QUALIFIED** for the certification and Inspection process
- **ENSURE CONFIDENTIALITY , IMPARTIALITY AND INFORMATION SECURITY** in carrying out all certification and Inspection activities
- **CONSISTENTLY COMPLY WITH ISO 17020:2012** for the certification and Inspection process

R SUBRAMANIAN, CERTIFICATION AND INSPECTION DIRECTOR
CERTIFICATION AND INSPECTION BODY,
BHARAT PETROLEUM CORPORATION LIMITED

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